



TILE SHED LTD TERMS AND CONDITIONS OF TRADE

PLEASE READ: NO CLAIMS AFTER INSTALLATION - On delivery, verify that the goods are as selected and that the shade, sizing and grading are acceptable. Claims regarding these items cannot be accepted after fixing.

GRADING -The International grading standard for 1st grade tiles, ISO13006, permits variations of up to 0.5% & 0.6% for dimensional irregularities. Appearance / surface quality irregularities may be up to 5% in any lot. Normally such tiles can be used for cuts.

QUANTITIES - It is the purchaser's responsibility to ensure you have enough tiles to complete your area. We cannot guarantee further supply of the same batch / product.

ESTIMATES Quantities calculated by Tile Shed Staff from plans or measurements given are our best estimate only and should be verified by an onsite measurement before tiling commences, Tile Shed Limited will not take responsibility for under or over quantities based from our estimates. Please also read our returns policy below.

ORDERS – Please allow at least 7-10 working days for any stock and tile orders. Dates will be calculated from date Tile Shed Ltd receives either a 50% deposit or payment in full.

URGENT ORDERS (less than 7-10 working days) will incur a freight charge.

CREDIT CARD SURCHARGE – A 3% credit card surcharge will be applied on discounted items.

CLEARANCE & DISCOUNTED STOCK – Is excluded from any other discounts or promotions.

RETURNS We will credit only full, unopened boxes of stocked tiles within the same batches we have in stock at the time of return. Tiles need to be returned within 14 days of purchase provided they are in saleable condition and accompanied by the original purchase invoice. Non-Stocked tiles, End of lines, Special orders, Indent orders, Sale and Specially priced items are not returnable.

In some instances we may be able to return tiles to the supplier. In that instance: a minimum 50% restocking fee + delivery & return freight + a handling fee applies to all returns. Please also note that a return may also affect any discounts that were applied to the original invoice as discounts are allocated based on the original ordered quantity.

Please note that Tile Shed Ltd is not responsible for determining the quantity of tiles to be ordered and therefore not responsible for any over ordered quantities and also any under ordered quantities - as per terms above.

FAULTY ITEMS / INCORRECTLY SUPPLIED ORDERS / DAMAGED ITEMS

Please contact us should something not be right with your order.

Damaged product must be noted at time of delivery. No claims can be made for items that have been signed for as received in good condition.

Incorrect quantity or incorrect type of product must be notified in writing within 48 hours of delivery. We may ask for photos and will arrange for collection of any items sent in error.

Claims for incorrect product supplied or damaged goods that have been installed or used will not be considered. This policy does not affect your rights under Consumer Guarantees Act or Fair-Trading Act.

OWNERSHIP - All goods remain the property of Tile Shed Limited until paid for in full.

OVERDUE ACCOUNTS - Will incur interest at 2.5% per month and any debt collection costs.

DEPOSITS & STORAGE - A 50% deposit is required on all standard orders with the balance payable on arrival in store. For Indent orders the invoice must be paid in full before tiles

are shipped. Account holders are as per standard account terms. Because space is limited, a storage fee may be charged on orders not uplifted within 30 days.

PAYMENT OPTIONS:

1-Please forward cheques to Tile Shed Ltd 201A Southland Road Hastings

2-Direct Credit to ANZ Bank **06-0453-0241675-00**