

## **Privacy Policy**

Tile Shed Ltd recognizes that you care how information about you is used and shared. We created this Privacy Policy to inform you of our information collection, use and sharing practices for this Web site.

Please be advised that the practices described in this Privacy Policy apply only to information gathered through this web site. If you have any questions regarding this Privacy Policy, contact our Customer Service by email at [sales@tileshed.co.nz](mailto:sales@tileshed.co.nz)

### **What type of information do we collect?**

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and if applicable purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

### **How do we collect information?**

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

### **Why do we collect such personal information?**

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our Users with ongoing customer assistance and technical support;
3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;

5. To comply with any applicable laws and regulations.

**How do we store, use, share and disclose our site visitors' personal information?**

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

**How do we communicate with our site visitors?**

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

**Linking To, or from another Web Site**

This web site may contain links to web sites operated by third parties. Please be advised that the practices described in this Privacy Policy do not apply to information gathered through these other web sites. We encourage you to be aware of when you leave this web site and to read the privacy policies of each and every web site that you visit. Tile Shed Ltd is not responsible for the content, security or privacy policies used by other company's web sites. If you have accessed this web site through a link from our advertising or marketing partners, this web site may include a frame of the applicable advertising or marketing partner. Nevertheless, the information you provide to us through these framed web pages is collected by us and our use of this information is governed by this Privacy Policy.

**How can you withdraw your consent?**

If you don't want us to process your data anymore, please contact us at [sales@tileshed.co.nz](mailto:sales@tileshed.co.nz) or send us mail to: 201a Southland Road, Hastings 4122

***Privacy policy updates***

Tile Shed Ltd reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.